Note: We received input from a total of 214 firms. Of those 214 respondents, 206 answered question 1.

1. How have the COVID-19 outbreak and its associated effects impacted the past week's new orders or sales?

Sixty-six percent of all responding firms reported decreases of more than 5 percent in new orders or sales, while 6 percent reported increases of more than 5 percent (both unchanged from last week). More than 15 percent reported changes between -5 percent and 5 percent (up slightly from last week). Just over 12 percent of the firms reported either a temporary or permanent shutdown, with a larger share of nonmanufacturers noting shutdowns relative to manufacturers.

Note: Of the 214 total respondents, 184 answered question 2.

2. As of now, do you provide any of the following for your active employees?

Nearly 75 percent of the responding firms provide paid sick/family leave for all of their active staff, and 50 percent of the firms provide unpaid sick/family leave for their staff. Results were roughly comparable; however, a slightly higher share of manufacturers reported providing paid leave compared with nonmanufacturers, while a slightly higher share of nonmanufacturers reported providing unpaid leave relative to manufacturers.
Note: Of the 214 respondents, 204 answered question 3. Respondents were able to choose as many options as applied.

3. As of now, how has your firm responded to the outbreak and its associated effects?

Nearly 67 percent of the firms reported shifting to telecommuting/work from home in response to COVID-19 impacts (little changed from last week), 48 percent reported ceasing all hiring (down slightly from last week), and 29 percent of the firms reported furloughs (down slightly from last week). Larger shares of manufacturers reported hiring to replace attrition, reducing temporary workers, and furloughing employees, while larger shares of nonmanufacturers reported ceasing all hiring and shifting to telecommuting.

4. As of now, are you providing pay and benefits, pay only, benefits only, or no compensation for furloughed employees?

Of the 56 firms above that noted having furloughed employees, 63 percent reported providing benefits only for all affected employees, while identical shares reported providing either no compensation or different compensation for different groups of staff (16 percent). Larger shares of nonmanufacturers reported providing benefits for all staff or different compensation for different groups relative to manufacturers. Only manufacturers reported providing pay and benefits for all affected employees.