Foreclosure Prevention:  
A Collaborative Meeting Between Servicers and Counselors  
February 8, 2008

AGENDA

8:15 a.m.  Continental Breakfast (Eastburn Court, Ground Level)

8:45 a.m.  Welcome (Boehne Auditorium, Ground Level)  
Dede Myers, Vice President and Community Affairs Officer,  
Federal Reserve Bank of Philadelphia  
Don Kelly, Director of Economic Development,  
Greater Philadelphia Urban Affairs Coalition

9:00 a.m.  Update on the Mortgage Market Situation  
Christopher Henderson, Special Advisor and Acting Manager, Retail Risk Analysis Unit  
Federal Reserve Bank of Philadelphia

9:45 a.m.  Panel I: Discussion of Foreclosure from the Perspective of Servicers  
Jerry Durham, First Vice President, Home Retention Advocacy, Countrywide  
Joseph Ohayon, Vice President and Community and Client Relations, Default and  
Retention Operations, Wells Fargo Home Mortgage  
Donna Sheline, Director, Homeownership Preservation Office, JPMorgan Chase

10:35 a.m.  Break

10:50 a.m.  Panel II: Discussion of Foreclosure from the Perspective of Housing Counselors  
Bruce Dorpalen, Director of Housing Counseling, ACORN Housing  
Beth Goodell, Supervising Attorney, Community Legal Services of Philadelphia  
Mary Otero, Housing Coordinator, Congreso de Latinos Unidos  
Scott Winfree, Program Coordinator, Housing Association Information Program

Gordon Clinkscale, Community Relations Specialist, Keychain Alliance, GMAC-ResCap  
Hala Farid, Vice President and Deputy Director, Office of Homeownership, Citi  
Donna Marie Jendritza, Public Relations Manager, Litton Loan Servicing, L.P.  
Mala Karkhanis, Manager Loan Resolution Consultant, Ocwen Financial Corporation

12:00 noon  Lunch (Eastburn Court, Ground Level)
1:00 p.m. **Breakout Session I** (Conference Center, 3rd Floor): Each servicer will have a room in which he or she can meet with counselors to discuss specific information the servicer needs to consider counselors’ requests.

**Servicer Room Assignments:**
- Gordon Clinkscale, *GMAC-ResCap* Constitution Room
- Jerry Durham, *Countrywide* New Jersey Room
- Hala Farid, *Citi* Delaware Room
- Donna Marie Jendritza, *Litton Loan Servicing, L.P.* Dining Room B & C
- Mala Karkhanis, *Ocwen Financial Corporation* Philadelphia Room
- Joseph Ohayon, *Wells Fargo Home Mortgage* Pennsylvania West
- Donna Sheline, *JPMorgan Chase* Pennsylvania East

2:00 p.m. **Breakout Session II**: Same set-up as for Breakout Session I.

**Servicer Room Assignments:**
- Gordon Clinkscale, *GMAC-ResCap* Constitution Room
- Jerry Durham, *Countrywide* New Jersey Room
- Hala Farid, *Citi* Delaware Room
- Donna Marie Jendritza, *Litton Loan Servicing, L.P.* Dining Room B & C
- Mala Karkhanis, *Ocwen Financial Corporation* Philadelphia Room
- Joseph Ohayon, *Wells Fargo Home Mortgage* Pennsylvania West
- Donna Sheline, *JPMorgan Chase* Pennsylvania East

3:00 p.m. **Meeting Adjourns**