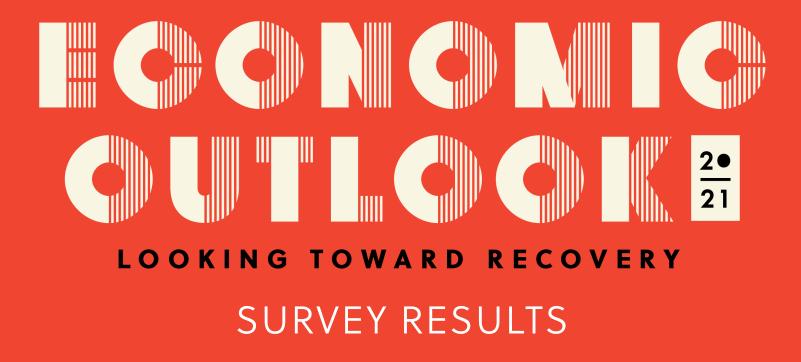
THE CHAMBER OF COMMERCE FOR GREATER PHILADELPHIA



TITLE SPONSOR





THE CHAMBER OF COMMERCE FOR GREATER PHILADELPHIA

I CONCOMICO OUTLOOI SURVEY RESULTS

JANUARY 13, 2021

PATRICK T. HARKER*

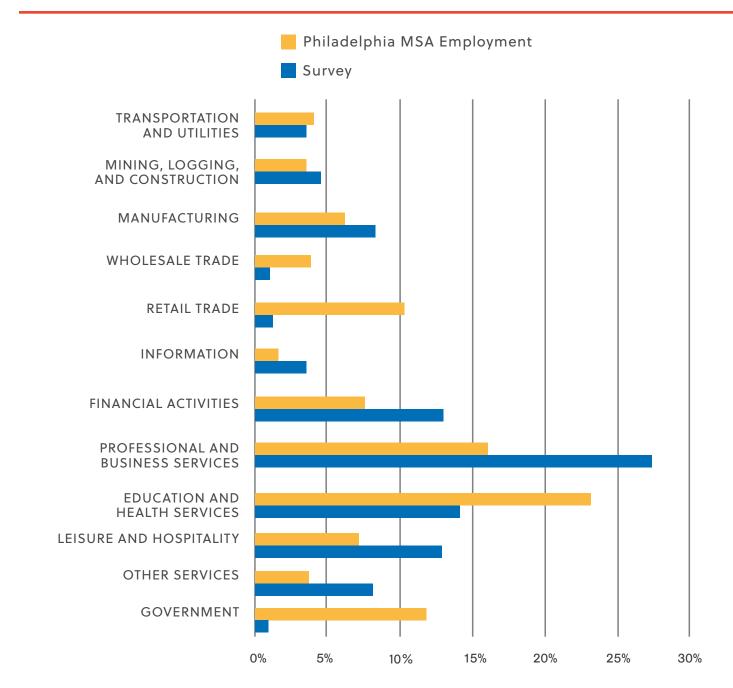


* The views expressed today are my own and not necessarily those of the Federal Reserve Bank of Philadelphia or the Federal Reserve System.



ECONOMIC OUTLOOK SURVEY

RESPONDENT DISTRIBUTION



- Conducted from DEC. 2 to Dec. 16, 2020.
- Other Services is an official BLS designation for any industry in NAICS code 81.
- Philadelphia MSA Employment, source: BLS VIS Haver Analytics.
- Responses received from 85 members.



SURVEY METHODOLOGY

WE ASKED CHAMBER MEMBERS:

WHAT IS YOUR ASSESSMENT OF CHANGES IN BUSINESS CONDITIONS? LOOKING BACK ON 2020 COMPARED WITH 2019 AND LOOKING AHEAD TO 2021 COMPARED WITH 2020.

In the following areas:

- The Region
- Your Company
- New Orders
- Sales or Revenues
- Prices Paid
- Prices Received
- Number of Employees
- Wage and Benefits Costs
- Capital Expenditures
- COVID-19 Impact

Respondents indicated their assessment by ranking change as Higher, Same, or Lower based on results comparing 2020 to 2019 and their projections comparing 2021 to 2020.

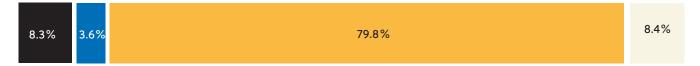
The following presents the findings from the survey administered Wednesday, December 2, 2020 – Wednesday, December 16, 2020.



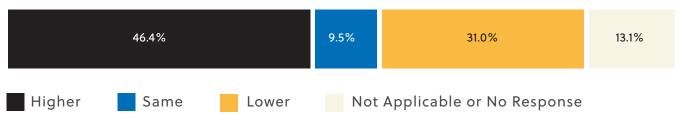
WE ASKED CHAMBER MEMBERS: WHAT IS YOUR ASSESSMENT OF CHANGES IN BUSINESS CONDITIONS?

For the Region

2020 compared to 2019



2021 compared to 2020





WE ASKED CHAMBER MEMBERS: WHAT IS YOUR ASSESSMENT OF CHANGES IN BUSINESS CONDITIONS?

For your Company



2021 compared to 2020





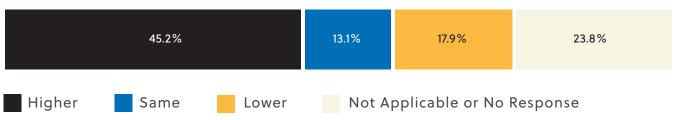
WE ASKED CHAMBER MEMBERS: WHAT IS YOUR ASSESSMENT OF CHANGES IN BUSINESS CONDITIONS?

New Orders

2020 compared to 2019



2021 compared to 2020





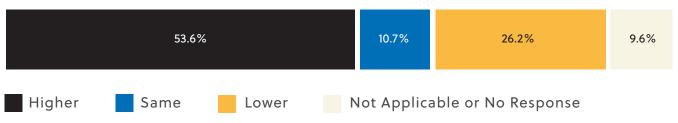
WE ASKED CHAMBER MEMBERS: WHAT IS YOUR ASSESSMENT OF CHANGES IN BUSINESS CONDITIONS?

Sales or Revenues

2020 compared to 2019



2021 compared to 2020





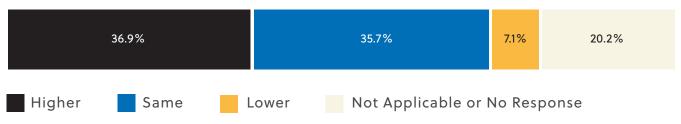
WE ASKED CHAMBER MEMBERS: WHAT IS YOUR ASSESSMENT OF CHANGES IN BUSINESS CONDITIONS?

Prices Paid

2020 compared to 2019

33.3%	38.1%	14.3%	14.3%
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2021 compared to 2020





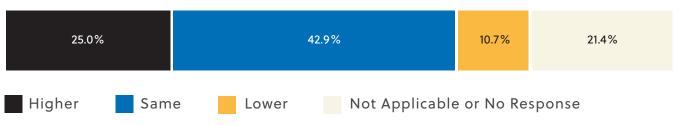
WE ASKED CHAMBER MEMBERS: WHAT IS YOUR ASSESSMENT OF CHANGES IN BUSINESS CONDITIONS?

Prices Received

2020 compared to 2019



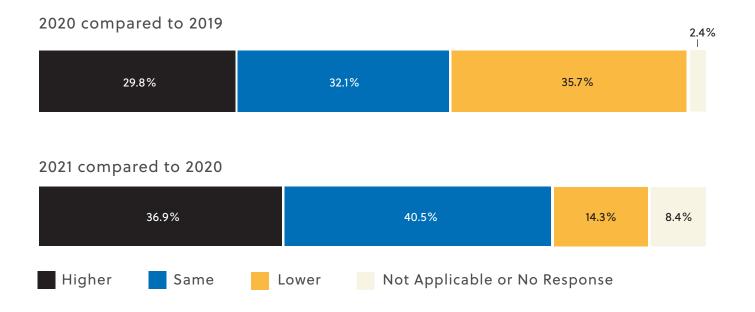
2021 compared to 2020





WE ASKED CHAMBER MEMBERS: WHAT IS YOUR ASSESSMENT OF CHANGES IN BUSINESS CONDITIONS?

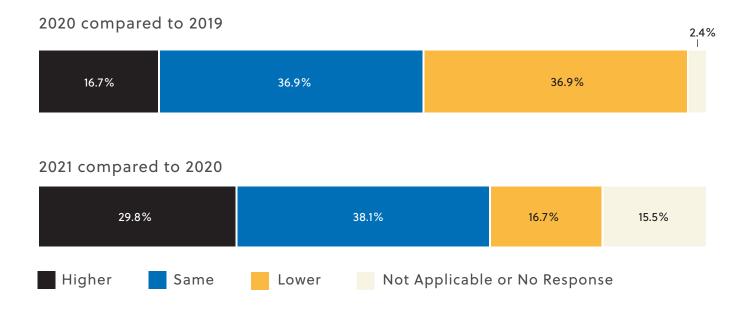
Number of Employees – Full-time Permanent





WE ASKED CHAMBER MEMBERS: WHAT IS YOUR ASSESSMENT OF CHANGES IN BUSINESS CONDITIONS?

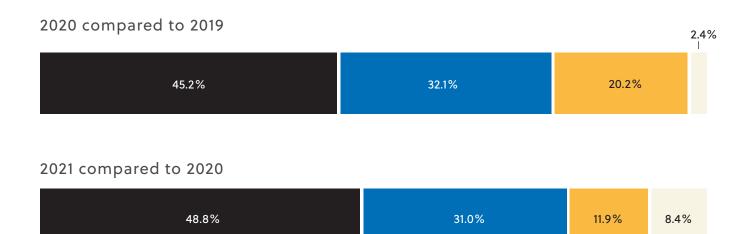
Number of Employees – Part-time, Temporary, and Contract





WE ASKED CHAMBER MEMBERS: WHAT IS YOUR ASSESSMENT OF CHANGES IN BUSINESS CONDITIONS?

Wages and Benefits Cost



Higher	Same	Lower

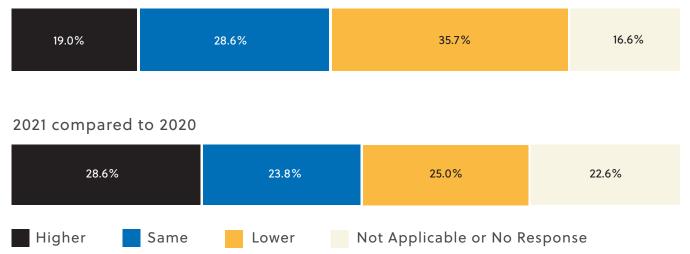
Not Applicable or No Response	ot Applicable or No Response
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WE ASKED CHAMBER MEMBERS: WHAT IS YOUR ASSESSMENT OF CHANGES IN BUSINESS CONDITIONS?

Capital Expenditures - Physical Plant

2020 compared to 2019





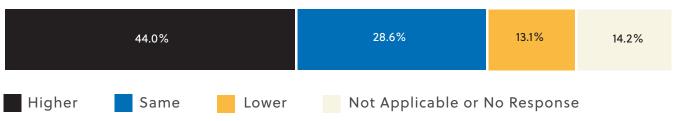
WE ASKED CHAMBER MEMBERS: WHAT IS YOUR ASSESSMENT OF CHANGES IN BUSINESS CONDITIONS?

Capital Expenditures - Equipment and Software

2020 compared to 2019



2021 compared to 2020





IMPACTS OF COVID-19 PANDEMIC AND ASSOCIATED EFFECTS ON SALES OR REVENUES

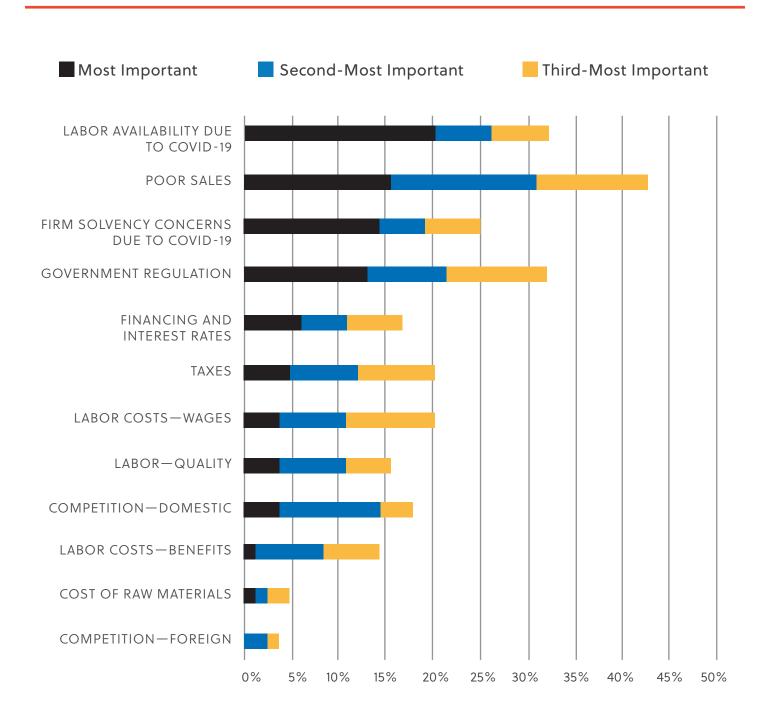
2020 compared to 2019



2021 compared to 2020 21.4% 13.1% 61.9% Higher Same Lower Not Applicable or No Response



BIGGEST PROBLEMS FACING CHAMBER MEMBERS FOR 2021?





To participate in our surveys:

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APPENDIX

SURVEY RESULTS

	SIGNIFICANTLY LOWER	SLIGHTLY LOWER	SAME	SLIGHTLY HIGHER	SIGNIFICANTLY HIGHER	NOT APPLICABLE	NO RESPONSE	
A: What is the assessment of changes i	n business cor	nditions? ((General	Activity)				
1. For the REGION								
2020 compared with 2019	61.9%	17.9%	3.6%	7.1%	1.2%	3.6%	4.8%	
2021 compared with 2020	11.9%	19.0%	9.5%	41.7%	4.8%	7.1%	6.0%	
2. For your COMPANY								
2020 compared with 2019	34.5%	22.6%	6.0%	22.6%	11.9%	1.2%	1.2 %	
2021 compared with 2020	11.9%	13.1%	6.0%	45.2%	13.1%	4.8%	6.0%	
B. Specific Company Performance Mea	sures			·		·		
1. New Orders								
2020 compared with 2019	26.2%	19.0%	11.9%	14.3%	9.5%	13.1%	6.0%	
2021 compared with 2020	11.9%	6.0%	13.1%	34.5%	10.7%	14.3%	9.5%	
2. Sales or Revenues	2. Sales or Revenues							
2020 compared with 2019	32.1%	25.0%	9.5%	20.2%	7.1%	2.4%	3.6%	
2021 compared with 2020	13.1%	13.1%	10.7%	40.5%	13.1%	3.6%	6.0%	
3. Prices Paid				<u>.</u>	<u>.</u>	·		
2020 compared with 2019	2.4%	11.9%	38.1%	27.4%	6.0%	8.3%	6.0%	
2021 compared with 2020	3.6%	3.6%	35.7%	32.1%	4.8%	11.9%	8.3%	
4. Prices Received								
2020 compared with 2019	8.3%	10.7%	47.6%	15.5%	3.6%	7.1%	7.1%	
2021 compared with 2020	4.8%	6.0%	42.9%	22.6%	2.4%	9.5%	11.9%	
5. Number of Employees — Full-time Perma	nent							
2020 compared with 2019	15.5%	20.2%	32.1%	27.4%	2.4%	1.2%	1.2%	
2021 compared with 2020	4.8%	9.5%	40.5%	33.3%	3.6%	3.6%	4.8%	
6. Number of Employees – Part-time, Temp	orary, and Cont	ract						
2020 compared with 2019	20.2%	16.7%	36.9%	14.3%	2.4%	7.1%	2.4%	
2021 compared with 2020	7.1%	9.5%	38.1%	27.4%	2.4%	10.7%	4.8%	
7. Wage and Benefit Costs								
2020 compared with 2019	7.1%	13.1%	32.1%	41.7%	3.6%	1.2%	1.2%	
2021 compared with 2020	2.4%	9.5%	31.0%	44.0%	4.8%	3.6%	4.8%	
8. Capital Expenditures — Physical Plant								
2020 compared with 2019	13.1%	22.6%	28.6%	14.3%	4.8%	9.5%	7.1%	
2021 compared with 2020	7.1%	17.9%	23.8%	25.0%	3.6%	11.9%	10.7%	



APPENDIX

SURVEY RESULTS

9. Capital Expenditures — Equipment and Software							
2020 compared with 2019	11.9%	13.1%	27.4%	29.8%	6.0%	4.8%	7.1%
2021 compared with 2020	6.0%	7.1%	28.6%	40.5%	3.6%	7.1%	7.1%
C. Impacts of COVID-19 Pandemic and Associated Effects on Sales or Revenues							
2020 compared with 2019	26.2%	19.0%	11.9%	14.3%	9.5%	13.1%	6.0%
2021 compared with 2020	33.3%	28.6%	13.1%	13.1%	8.3%		3.6%

	MOST IMPORTANT PROBLEM SECOND-MOST IMPORTANT PROBLEM		THIRD-MOST IMPORTANT PROBLEM				
D: What are the three most important problems your business is facing at this time?							
Labor Availability Due to COVID-19	20.2%	6.0%	6.0%				
Poor Sales	15.5%	15.5%	11.9%				
Firm Solvency Concerns Due to COVID-19	14.3%	4.8%	6.0%				
Government Regulation	13.1%	8.3%	10.7%				
No Response	8.3%	14.3%	20.2%				
Financing and Interest Rates	6.0%	4.8%	6.0%				
Taxes	4.8%	7.1%	8.3%				
Other (Write-in)	4.8%	3.6%	3.6%				
Labor Costs—Wages	3.6%	7.1%	9.5%				
Labor—Quality	3.6%	7.1%	4.8%				
Competition—Domestic	3.6%	10.7%	3.6%				
Labor Costs—Benefits	1.2%	7.1%	6.0%				
Cost of Raw Materials	1.2%	1.2%	2.4%				
Competition—Foreign	0.0%	2.4%	1.2%				



