

# Broadband Deployment and Community Readiness

July 19, 2023



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- The information, analyses, and conclusions set forth are those of the presenters and do not necessarily reflect the views of the Federal Reserve Bank of Philadelphia or the Federal Reserve System.
- **Please share your name and organization** so that speakers and audience members can see who is participating.
- Please, if possible, **log in with your video enabled and be prepared to ask questions to the panelists and discuss your feedback with other attendees.** Use the chat box to ask questions and offer comments, and we will call on you to elaborate and add context.

## Guidelines

- Be sure to **mute yourself when you are not speaking**. If there is background noise while you are not speaking, the host may mute you.
- **Today's assembly will be recorded**. The recording of today's presentations will be shared with slides after the assembly.
- A **survey evaluation** will be available after the assembly. Your input and feedback is important for informing future programming.

# Agenda

## **10:00 a.m. Broadband Deployment and Community Readiness**

- Roberto Gallardo, Director, Purdue Center for Regional Development
- Marty Qually, Adams (PA) County Commissioner
- LaShawn Williamson, Founder & CEO at Wave 7 Communications, LLC
- *Moderator:* Christopher Ali, Pioneers Chair in Telecommunications, Penn State University

## **11:05 a.m. Panel Q&A**

## **11:25 a.m. Closing Remarks**

# Christopher Ali

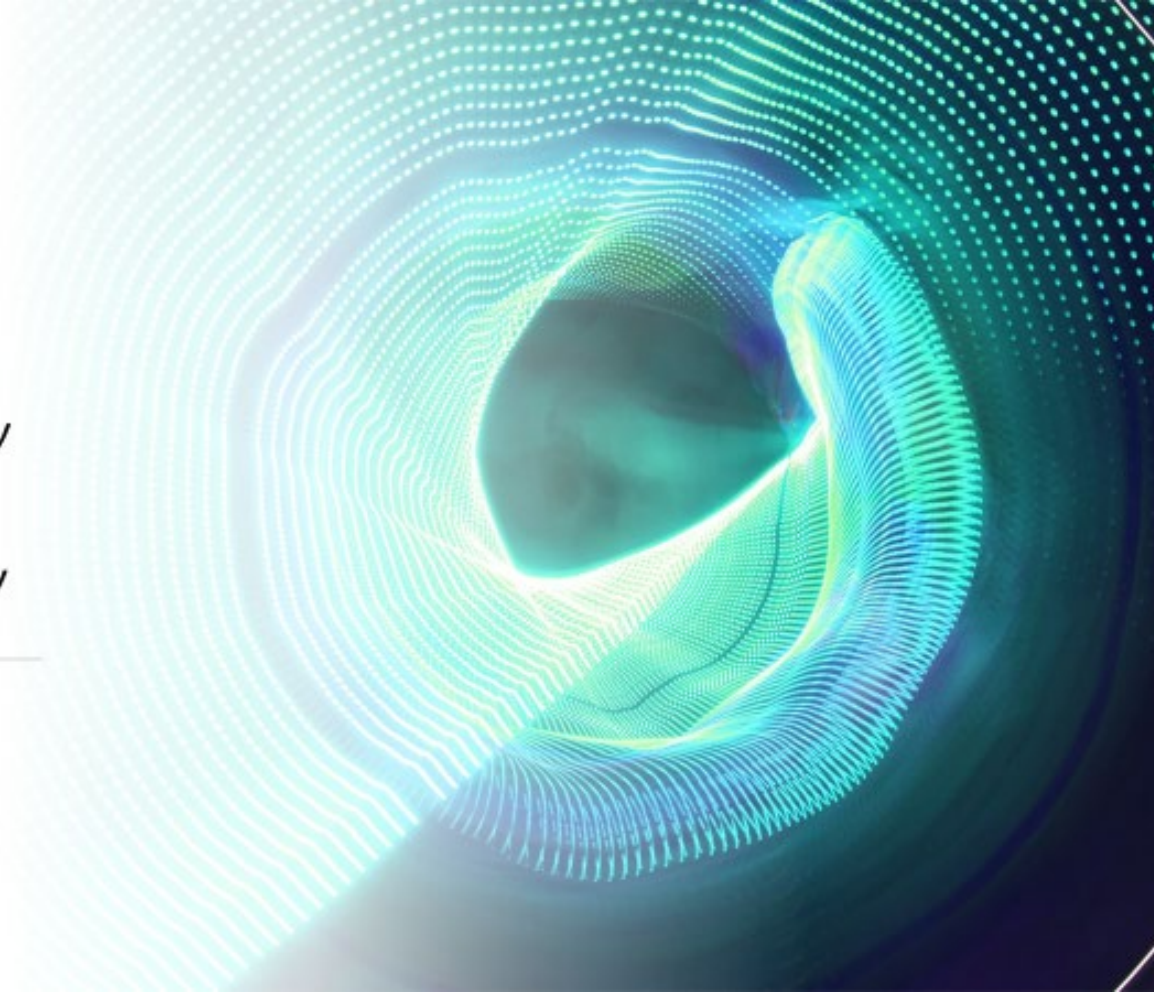
Pioneers Chair in Telecommunications  
The Pennsylvania State University

# Rural Community Action Assemblies



How did we get  
here?  
*A very brief history  
of broadband  
funding and policy*

Dr. Christopher Ali  
Pioneers Chair & Professor of Telecommunications  
Donald P. Bellisario College of Communications  
Penn State University





## Key terms

**Broadband:** *An always on internet connection of 25 Megabits per Second (MBPS) download and 3 Megabits per second upload (often depicted as “25/3”)*

- *Served: 100/20*
- *Underserved: Between 25/3 and 100/20*
- *Unserved: Under 25/2*

**Digital Divide:** *Once thought of as the “haves” and “have nots” of connectivity, the term is now thought of in phases: connectivity/access, skills, and externalities/benefits.*

**Digital Equity:** *“the condition in which individuals and communities have the information technology capacity that is needed for full participation in the society and economy of the United States” (from IIJA).*

- *I like to think of it in terms of pillars: connectivity/access, affordability, skill sets/education*

**BEAD:** *Broadband Equity Access and Deployment Program, a \$42.5 billion program created within the trillion-dollar 2021 Infrastructure Act*

**PBDA:** *Pennsylvania Broadband Development Authority – responsible for broadband funding programs in the Commonwealth. Will be responsible for creating the parameters for the BEAD program and selecting winners. Every state has their own Broadband Office/Authority*

## Key takeaway points

Broadband policy has been somewhat erratic, especially the mismatch between priorities and speeds

Broadband policy has largely left out communities, privileging large, national providers

The country was late to the broadband game

- National Broadband Plan in 2010
- Funding only in 2015

Mapping has been a constant and consistent policy problem

Three agencies are largely responsible for broadband policy and funding: The FCC, USDA, NTIA

The broadband programs of the Infrastructure Act are considered to be “once in a generation” opportunities

Connectivity is more than just infrastructure!





# The Digital Equity Divide

8.3 million unconnected people according to FCC (2023)

- Receiving less than 25/3

3.5 million underserved people

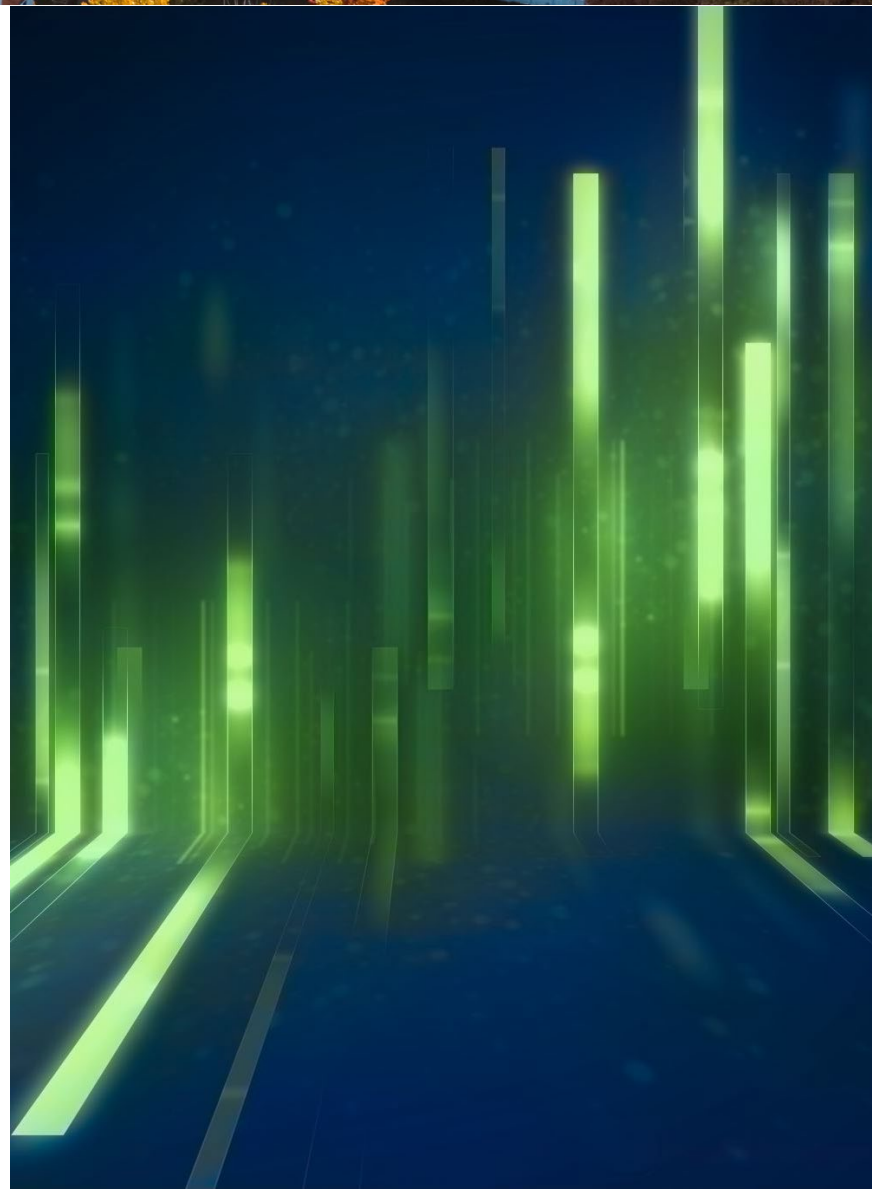
- Receiving between 25/3 and 100/20

19 million households participate in ACP (about 48 million households or 40% of all US households are eligible)



# Federal Funds: \$47 billion (2009-2017)

FCC



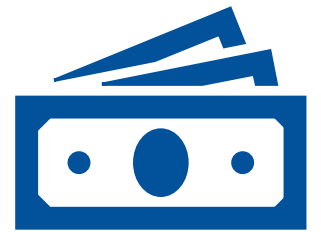
## Broadband and COVID

COVID-19 has made the importance of broadband to contemporary life painfully clear

- UN: “a matter of life and death” (Guterres, 2021)
- Those with high-speed, affordable broadband are more likely to social distance than those without (Chiou & Tucker, 2020)
- Students with broadband will likely have a GPA that is at least half a letter grade higher than students without (Hampton, et al 2020)
- Those without broadband have been forced to use the Wi-Fi signals in the parking lots of McDonald’s and/or a library (Kang, 2020)



# Emergency COVID-era Funding



**ARPA (2021)**

## The Infrastructure Investment and Jobs Act (IIJA)

\$65 billion for broadband

- \$42.45 billion for deployment
- \$14 billion for affordability
- \$2.75 billion for digital equity & Inclusion
- \$2 billion for Tribal Connectivity
- \$2 billion for USDA/ReConnect
- \$1 billion for Middle Mile
- \$600 million for tax exempt bonds

Report on revising the Universal Service Fund  
Broadband Pricing Label Mandate



PUBLIC LAW 117-58—NOV. 15, 2021

135 STAT. 429

Public Law 117-58  
117th Congress

An Act

To authorize funds for Federal-aid highways, highway safety programs, and transit programs, and for other purposes.

Nov. 15, 2021  
[H.R. 3684]

Be it enacted by the Senate and House of Representatives of the United States of America in Congress assembled,

SECTION 1. SHORT TITLE; TABLE OF CONTENTS.

(a) SHORT TITLE.—This Act may be cited as the “Infrastructure Investment and Jobs Act”.

(b) TABLE OF CONTENTS.—The table of contents for this Act is as follows:

Sec. 1. Short title; table of contents.  
Sec. 2. References.

DIVISION A—SURFACE TRANSPORTATION

Sec. 10001. Short title.  
Sec. 10002. Definitions.  
Sec. 10003. Effective date.

TITLE I—FEDERAL-AID HIGHWAYS

Subtitle A—Authorizations and Programs

Sec. 11101. Authorization of appropriations.  
 Sec. 11102. Obligation ceiling.  
 Sec. 11103. Definitions.  
 Sec. 11104. Apportionment.  
 Sec. 11105. National highway performance program.  
 Sec. 11106. Emergency relief.  
 Sec. 11107. Federal share payable.  
 Sec. 11108. Railway-highway grade crossings.  
 Sec. 11109. Surface transportation block grant program.  
 Sec. 11110. Nationally significant freight and highway projects.  
 Sec. 11111. Highway safety improvement program.  
 Sec. 11112. Federal lands transportation program.  
 Sec. 11113. Federal lands access program.  
 Sec. 11114. National highway freight program.  
 Sec. 11115. Congestion mitigation and air quality improvement program.  
 Sec. 11116. Alaska Highway.  
 Sec. 11117. Toll roads, bridges, tunnels, and ferries.  
 Sec. 11118. Bridge investment program.  
 Sec. 11119. Safe routes to school.  
 Sec. 11120. Highway use tax evasion projects.  
 Sec. 11121. Construction of ferry boats and ferry terminal facilities.  
 Sec. 11122. Vulnerable road user research.  
 Sec. 11123. Wildlife crossing safety.  
 Sec. 11124. Consolidation of programs.  
 Sec. 11125. CAO report.  
 Sec. 11126. Territorial and Puerto Rico highway program.  
 Sec. 11127. Nationally significant Federal lands and Tribal projects program.  
 Sec. 11128. Tribal high priority projects program.  
 Sec. 11129. Standards.  
 Sec. 11130. Public transportation.

Infrastructure Investment and Jobs Act.

23 USC 101 note.

## Broadband Equity Access and Deployment Program (BEAD)

\$42.45 billion

Every state and territory guaranteed \$100 million

NTIA awards funding to states based on the FCC's broadband map

- Unserved locations are prioritized

Top winners:

- Texas: \$3.3 billion
- California: \$1.8 billion
- Missouri: \$1.7 billion
- Michigan: \$1.5 billion
- North Carolina: \$1.53 billion

Each state will develop its own award program

Each state must produce a 5-year Broadband Plan  
(most will be published this summer)

## BEAD Timeline



# Pennsylvania and BEAD

\$1.15 billion

5-year broadband plan released July 26

- Two weeks of public comment to follow



Image credit: <https://www.senatorstefano.com/enews/120222-2/>



# Roberto Gallardo

Director

Purdue Center for Regional Development

# Rural Community Action Assemblies

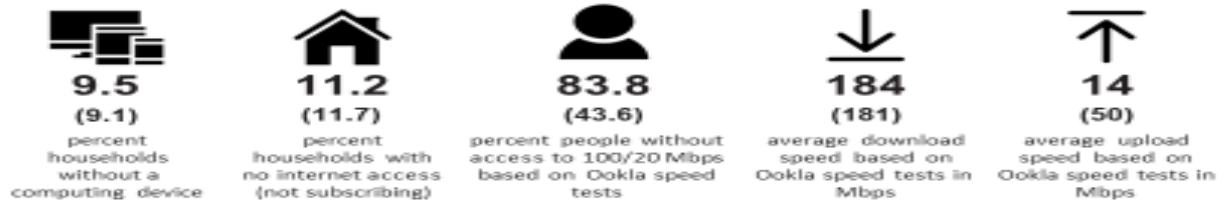
## Adams, Pennsylvania

### 2021 DIGITAL DIVIDE PROFILE

The digital divide index score (DDI) ranges between 0 and 100, where a lower score indicates a lower divide. The infrastructure adoption score and the socioeconomic (see scores and indicators below) contribute to the overall DDI. State averages are shown in parenthesis.

**DIGITAL DIVIDE INDEX SCORE** | **44.21**

**INFRASTRUCTURE/ADOPTION SCORE** | **49.91**  
 If this score is much higher than the socioeconomic score, efforts should be made to upgrade the broadband infrastructure.



**SOCIOECONOMIC SCORE** | **40.84**  
 If this score is much higher than the infrastructure/adoption score, efforts should be made to focus on digital literacy and exposing residents to the benefits of the technology



# Digital Divide Index (DDI): Adams County, PA



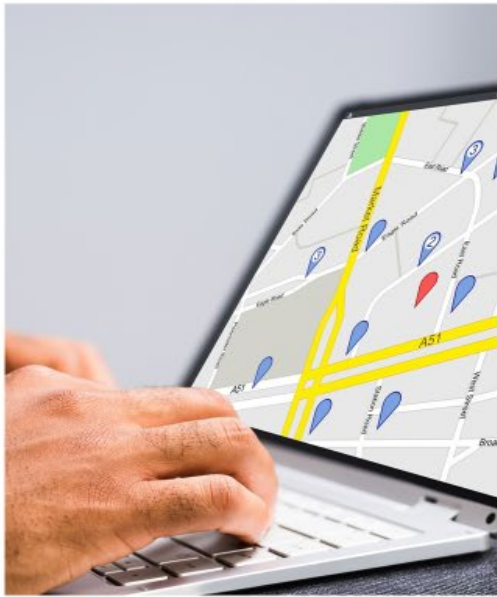
# Rural Community Action Assemblies

# Marty Qually

Commissioner  
Adams County, PA

## Our Past Broadband Efforts

- 01** We previously attempted to create a similar initiative
- 02** Several important lessons were learned
- 03** The main lesson - Partnerships over technical expertise



## 2012 Task Force Right Idea Wrong People Wrong Time

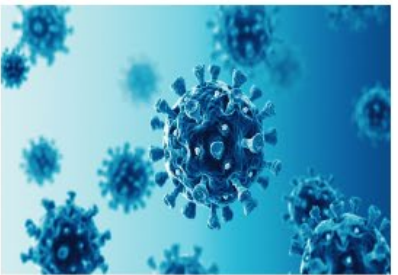
Taskforce Members : Herding Techies



Provider Participation: Is this thing on?



Public Interest: *Zzzzzzzz*



Staff Resources : Where's the Beef?



## 2023 Task Force 2.0 Still Right Idea Right People Right Time

Taskforce Members : Public Facing

Provider Participation: Show us the money

Public Interest: I want my MTV

Staff Resources : All hands on Deck!



## The Broadband Taskforce



The County and AEA worked together to establish a taskforce representative of our community

Council of Governments	Small Business
Education	Healthcare
Underserved Populations	Tourism Industry
Major Employer/ Agricultural Industry	County Commissioner in ex officio role

## Current Status

 Survey complete and finalizing our Broadband Feasibility Study in partnership with Franklin County

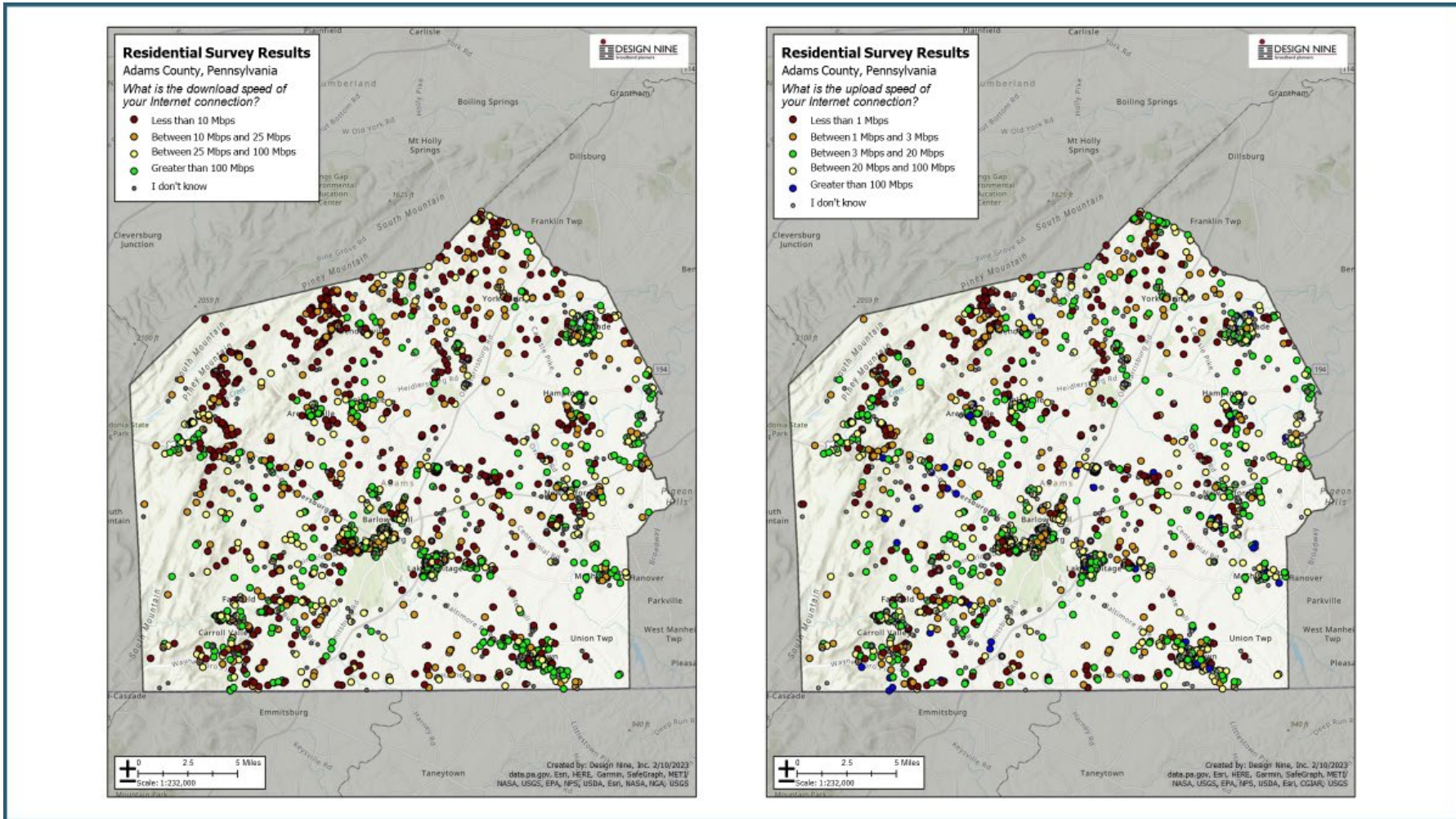
This study will tell us where we need stronger internet and strategies for each County to get there.

The taskforce was instrumental in us conducting a successful survey of our residents and businesses.





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## Residential Survey

### Main Takeaways

**74% interested in faster and more reliable Internet service**

**42% are “dissatisfied” or “very dissatisfied” with current Internet speeds**

**38% have no other options for their internet services**

**94% feel the County government should help facilitate better broadband**

## Business Survey

### Main Takeaways

**75% interested in faster and more reliable Internet service**

**30% are “dissatisfied” or “very dissatisfied” with current Internet speeds**

**77% need employees to be able to work from home**

**93% feel the County government should help facilitate better broadband**

## Final Thoughts

- 01** Don't assume everyone has bought in!
- 02** Form a Task Force unique to your area
- 03** The timing has never been better
- 04** Stay involved with the BDA!



# LaShawn Williamson

Founder & CEO

Wave 7 Communications, LLC

# Rural Community Action Assemblies

*Experiencing **weeks without internet** opened my eyes to the disparities underserved and unserved communities face without having access to **reliable internet**.*

**B. LaShawn  
Williamson**  
*CEO & Founder  
Solutions Strategist*



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"Having reliable  
access to internet  
is not a luxury,  
it is a necessity  
for every  
home and  
business!"

B. LaShawn Williamson

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**Fast Internet**  
Average 50-100 MBPS



**Affordable Prices**  
Average \$40-\$60 - No Contracts  
Affordable Connectivity Program Provider



**Reliable Service**  
Local Tech Support



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## Enfield, North Carolina

- **Located in Halifax County**
- **County Distress Rank - Tier 1**
- **Population - 1,825**
- **Household Income - \$28,602**
- **Poverty rate - 39.91%**

Sources: <https://worldpopulationreview.com/us-cities/enfield-nc-population>  
<https://www.commerce.nc.gov/grants-incentives/county-distress-rankings-tiers#TierRankingbyCounty-495>



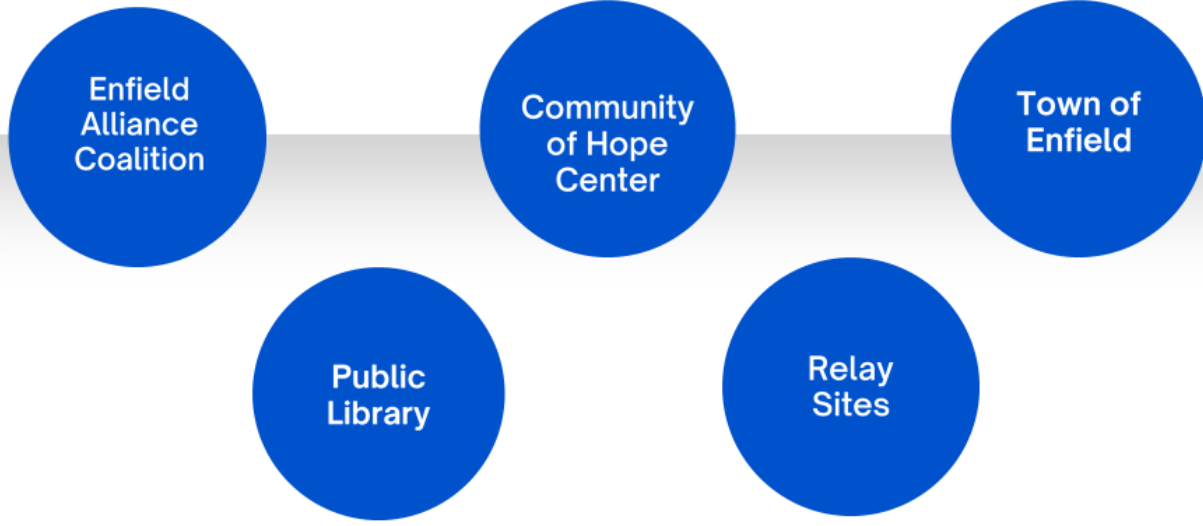


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## Strategic Partnerships

## Local Community Partners



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## Collaborations & Funding



**TRUIST**



althea



Internet  
Society

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Coming together is the beginning;  
Staying together is progress;  
Working together is success!  
*Henry Ford*


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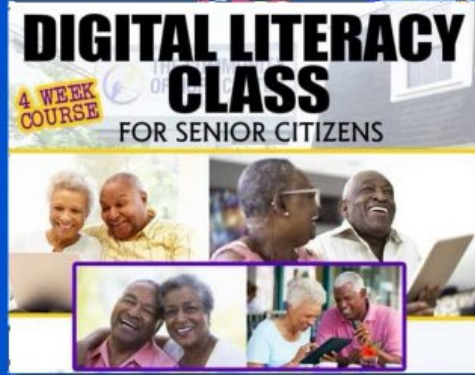
**Community of Hope Center, Inc.**  
**Exec. Director - Mamie Scott**

# DIGITAL LITERACY

*This four-week course is designed to equip Senior Citizens with the knowledge of basic computer skills to help them stay in touch with their family and friends when using computers and digital devices.*


**Community of Hope Center**  
 201 Batchelor Avenue  
 Enfield, North Carolina  
 252-592-6070







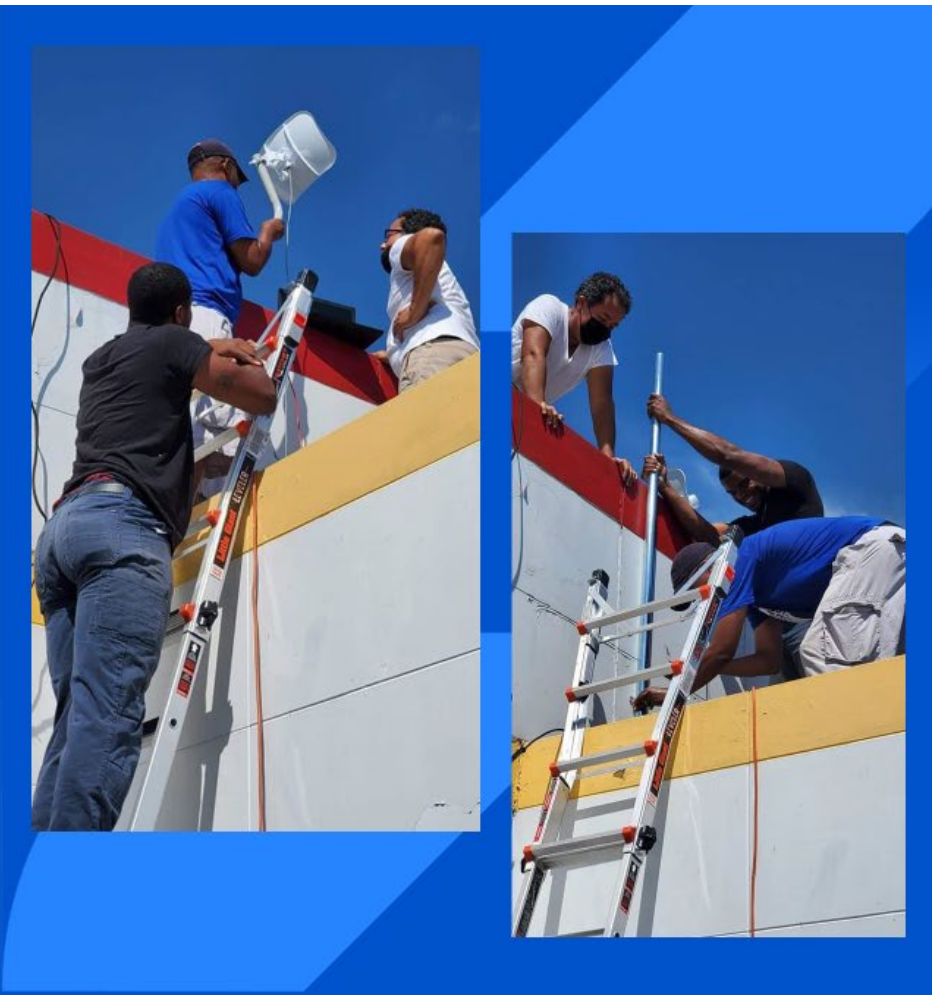
# WAVE 7 OUTREACH INITIATIVE

Supporting &  
Connecting Families  
with 1 Year Free  
Internet & Chrome  
Books



## DIGITAL STEWARDS

Providing training to local residents who help manage and build out the community network.



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“For years, we were not able to keep up with the e-commerce that other small businesses were benefiting from. We have now expanded, thanks to Wave 7.”

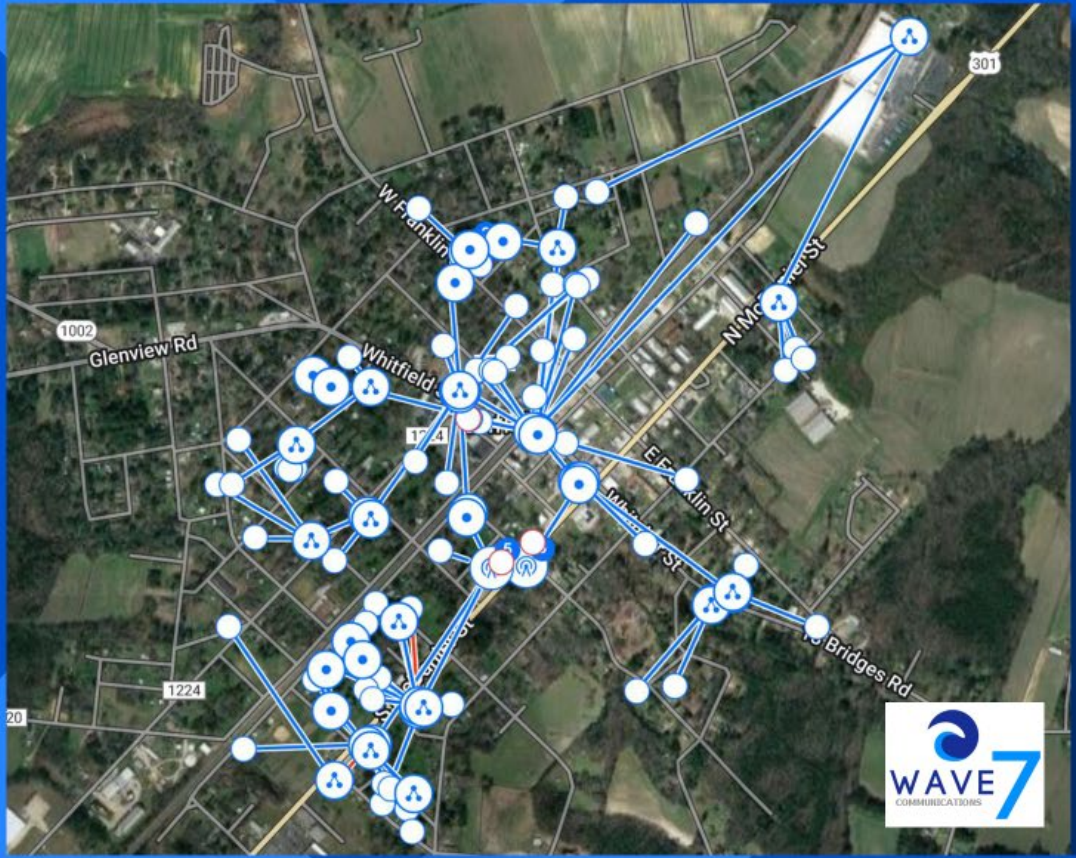
**Jennifer Locke McCann**  
Co-Owner of Southern Secrets

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## SERVICE AREA

Currently  
providing service  
to residents &  
businesses

Neighbors Helping  
Neighbors



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**“Our success as a business is tied to the success of the community.”**

**LaShawn Williamson**  
Wave 7 Founder and CEO



**ANYBODY WHO SUCCEEDS IS HELPING PEOPLE. THE SECRET TO SUCCESS IS FIND A NEED AND FILL IT; FIND A HURT AND HEAL IT; FIND A PROBLEM AND SOLVE IT.**

**ROBERT H. SCHULLER**



# Rural Community Action Assemblies



**336-553-6877**  
lashawn@wave7comm.net  
catchwave7.com

## Q&A: Submit questions in the chat, raise your hand, and share your name and organization

- Roberto Gallardo, Director, Purdue Center for Regional Development
- Marty Qually, Adams (PA) County Commissioner
- LaShawn Williamson, Founder & CEO at Wave 7 Communications, LLC
- *Moderator:* Christopher Ali, Pioneers Chair in Telecommunications, Penn State University

# Thank You!

- Our next Rural Community Action Assembly is scheduled for **August 16, 2023**
  - Recovery Friendly Workplaces
- Suggestions or questions about the series?
  - Send them to: [Philip.Jones@phil.frb.org](mailto:Philip.Jones@phil.frb.org)



**PennState**  
College of Agricultural Sciences