## Who Pays for Your Rewards? <br> Redistribution in the Credit Card Market

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# Introduction 

## Motivation

- Individuals make costly mistakes when using financial products

In the case of credit cards:

1. Overindebtedness (Gross \& Souleles 2002; Heidhues \& Kőszegi 2010)
2. Suboptimal repayment (Ponce et al. 2017; Gathergood et al. 2019)

- Banks can design financial products to exploit these mistakes
- Salient, front-loaded benefits combined with shrouded, back-loaded costs (DellaVigna \& Malmendier 2004; Heidhues \& Kőszegi 2017)
$\Rightarrow$ Redistribution from naïve to sophisticated consumers
- Naïve consumers might underestimate the costs while sophisticated ones might rake in the benefits (Gabaix \& Laibson 2006)


## Research Questions

- Despite the theoretical predictions, examining redistribution from naïve to sophisticated consumers empirically is challenging:
- Financial decision-making of individuals depends on hard-to-measure variables
- It requires granular data on costs and benefits of financial product usage
- This paper $\rightarrow$ credit card reward programs as an ideal laboratory

1. Consumer perspective: Is there a redistribution across consumers in the credit card market induced by reward programs? Who benefits and who pays for it? What type of suboptimal behavior explains the effects?
2. Bank perspective: Do banks design this financial product to incentivize adoption and usage? How much do they profit?
3. Spatial Disparities: Do reward credit cards exacerbate income disparities?

## Primer on Credit Card Reward Programs

- Reward programs offer benefits to cardholders per dollar spent on the credit card (cash back, miles, points)
- Credit cards and reward programs as a feature of credit cards prevalent in the US (and in other Anglo-Saxon countries e.g., UK, Canada, Australia)
- As of 2019: 75\% of US consumers use credit cards and reward cards account for $60 \%$ of new card originations
- The largest US banks paid out $\$ 35 \mathrm{bn}$ in rewards (entertainment market $=\$ 36 \mathrm{bn}$ )
- From a consumer perspective:

$$
\underbrace{\text { Net Rewards }}_{\text {Cardholder Profit/Loss }}{ }_{i, t}=\underbrace{\text { Rewards }_{i, t}}_{\text {Potential Benefit }}-\underbrace{\text { Interest Paid }_{i, t}-\text { Total Fees }_{i, t}}_{\text {Potential Costs }}
$$

$\Rightarrow$ These costs and benefits are likely not equally distributed across cardholders

## Data

## Data

- Source: Federal Reserve Board's Y-14M data (banks $>\$ 100 \mathrm{bn}$ assets)
- Covers 70\% of outstanding balances on consumer credit cards (CFPB 2019)
- Monthly account-level data on:
- Accumulated rewards, interest and fee payments, spending and unpaid balances, credit limits, FICO scores, consumer income, zip code \& more
- Cross-section of 238 million consumer cards as of March 2019

Consumer Perspective

## Methodology

- Specification:

$$
\text { Net Reward }{ }_{i}=\sum_{F}\left(\delta^{F} \times \operatorname{Reward}^{\operatorname{Card}}{ }_{i} \times D^{F}\right)+\alpha_{f, w, z, b}+\sum_{m} X_{i}^{m}+\sum_{n} X_{j}^{n}+\varepsilon_{i}
$$

- Reward Card = 1 if card offers rewards; and 0 otherwise
- $D^{F}=$ FICO bucket dummy variable ( $<660=$ Sub-prime; 660-720 $=$ Near-prime; 720-780 = Prime; > $780=$ Super-prime), as of March 2018
- $\alpha_{f, w, z, b}=\mathrm{FICO}_{Q 100} \times$ Income $_{Q 100} \times$ zip Code $\times$ Bank FE
- $X_{i}^{m}=$ Card-level controls (credit limit, amount past due, card age, joint account indicator, fraud dummy)
- $X_{j}^{n}=$ Consumer-level controls (deposit relationship indicator, lending relationship dummy, total number of cards the consumer has with the bank, a workout program dummy, bankruptcy indicator)


## Net Rewards Across the FICO Distribution



## Regression Analysis: Net Rewards

$$
\text { Net Rewards }{ }_{i}=\sum_{F}\left(\delta^{F} \times \operatorname{Reward}^{\operatorname{Card}}{ }_{i} \times D^{F}\right)+\alpha_{f, w, z, b}+\sum_{m} X_{i}^{m}+\sum_{n} X_{j}^{n}+\varepsilon_{i}
$$

|  | (1) | (2) | (3) | (4) |
| :---: | :---: | :---: | :---: | :---: |
| Reward Card | $\begin{aligned} & 4.66^{* * *} \\ & (0.30) \end{aligned}$ | $\begin{aligned} & 3.88^{* * *} \\ & (0.37) \end{aligned}$ | $\begin{aligned} & 3.48^{* * *} \\ & (0.38) \end{aligned}$ |  |
| Reward Card $\times$ Sub-Prime |  |  |  | $\begin{aligned} & -5.37^{* * *} \\ & (0.67) \end{aligned}$ |
| Reward Card $\times$ Near-Prime |  |  |  | $\begin{aligned} & -6.80^{* * *} \\ & (0.69) \end{aligned}$ |
| Reward Card $\times$ Prime |  |  |  | $\begin{aligned} & 7.28^{* * *} \\ & (0.44) \end{aligned}$ |
| Reward Card $\times$ Super-Prime |  |  |  | $\begin{aligned} & 16.05^{* * *} \\ & (0.93) \end{aligned}$ |
| Card Controls\& Cardholder Controls | Y | Y | Y | Y |
| FE: Bank $\times$ Zip $\times$ Income | Y | N | - | - |
| FE: Bank $\times$ Zip $\times$ FICO | N | Y | - | - |
| FE: Bank $\times$ Zip $\times$ Income $\times$ FICO Observations | N | N | Y | Y |

## Regression Analysis: Net Rewards Across the FICO Distribution



## Robustness: Net Rewards

|  | (1) | (2) | (3) | (4) | (5) | (6) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Reward Card | $\begin{aligned} & 0.617^{* * *} \\ & (0.15) \end{aligned}$ |  | $\begin{aligned} & 1.94^{* * *} \\ & (0.51) \end{aligned}$ |  | $\begin{aligned} & 1.77^{* * *} \\ & (0.37) \end{aligned}$ |  |
| Reward Card $\times$ Sub-Prime |  | $\begin{aligned} & -0.49^{* * *} \\ & (0.09) \end{aligned}$ |  | $\begin{aligned} & -1.02^{* * *} \\ & (0.16) \end{aligned}$ |  | $\begin{aligned} & -5.53^{* * *} \\ & (1.07) \end{aligned}$ |
| Reward Card $\times$ Near-Prime |  | $\begin{aligned} & -0.95^{* * *} \\ & (0.35) \end{aligned}$ |  | $\begin{aligned} & -1.79^{* * *} \\ & (0.53) \end{aligned}$ |  | $\begin{aligned} & -8.53^{* * *} \\ & (0.96) \end{aligned}$ |
| Reward Card $\times$ Prime |  | $\begin{aligned} & 1.20^{* * *} \\ & (0.30) \end{aligned}$ |  | $\begin{aligned} & 2.89^{* * *} \\ & (0.44) \end{aligned}$ |  | $\begin{aligned} & 4.08^{* * *} \\ & (0.47) \end{aligned}$ |
| Reward Card $\times$ Super-Prime |  | $\begin{aligned} & 2.62^{* * *} \\ & (0.34) \end{aligned}$ |  | $\begin{aligned} & 6.50^{* * *} \\ & (1.20) \end{aligned}$ |  | $\begin{aligned} & 14.09^{* * *} \\ & (1.03) \end{aligned}$ |
| Card Controls | Y | Y | Y | Y | Y | Y |
| Cardholder Controls | Y | Y | Y | Y | - | - |
| FE: Bank $\times$ Cardholder |  | - | - | - | Y | Y |
| FE: Bank $\times$ Zip $\times$ Income $\times$ FICO |  | - | Y | Y | - | - |
| FE: Bank $\times$ Zip $\times$ Income $\times$ FICO $\times$ Limit $\times$ APR Observations | Y | Y 12 | 1 | - | - 6 | 43 |

## Aggregate Net Rewards

- Cardholders with negative net rewards pay $\$ 4.1$ bn for the use of reward cards and cardholders with positive net rewards earn \$1.3bn
- Annualized redistribution of $\$ 15.1$ bn
- Of the $\$ 4.1$ bn paid by cardholders with negative net rewards, 1 bn come from sub-prime, 1.6bn from near-prime, 1.1bn from prime, and only 0.4bn from super-prime cardholders
- Of the $\$ 1.3 \mathrm{bn}$ earned by cardholders with positive net rewards, only $\$ 0.04 \mathrm{bn}$ go to sub-prime, $\$ 0.13$ bn to near-prime, $\$ 0.41$ bn to prime, and $\$ 0.68$ bn to super-prime cardholders


## Regression Analysis: Net Reward Components

$$
\mathrm{Y}_{i}=\sum_{F}\left(\delta^{F} \times \operatorname{Reward} \operatorname{Card}_{i} \times D^{F}\right)+\alpha_{f, w, z, b}+\sum_{m} X_{i}^{m}+\sum_{n} X_{j}^{n}+\varepsilon_{i}
$$

|  | Rewards |  | Interest Charges |  | Total Fee Charges |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | (1) | (2) | (3) | (4) | (5) | (6) |
| Reward Card | $\begin{aligned} & 6.38^{* * *} \\ & (0.35) \end{aligned}$ |  | $\begin{aligned} & 2.20^{* * *} \\ & (0.18) \end{aligned}$ |  | $\begin{aligned} & 0.70^{* * *} \\ & (0.08) \end{aligned}$ |  |
| Reward Card $\times$ Sub-Prime |  | $\begin{aligned} & 1.79^{* * *} \\ & (0.14) \end{aligned}$ |  | $\begin{aligned} & 6.38^{* * *} \\ & (0.69) \end{aligned}$ |  | $\begin{aligned} & 0.78^{* * *} \\ & (0.10) \end{aligned}$ |
| Reward Card $\times$ Near-Prime |  | $\begin{aligned} & 4.83^{* * *} \\ & (0.27) \end{aligned}$ |  | $\begin{aligned} & 10.86^{* * *} \\ & (0.75) \end{aligned}$ |  | $\begin{aligned} & 0.78^{* * *} \\ & (0.12) \end{aligned}$ |
| Reward Card $\times$ Prime |  | $\begin{aligned} & 8.39^{* * *} \\ & (0.31) \end{aligned}$ |  | $\begin{aligned} & 0.34 \\ & (0.24) \end{aligned}$ |  | $\begin{aligned} & 0.77^{* * *} \\ & (0.08) \end{aligned}$ |
| Reward Card $\times$ Super-Prime |  | $\begin{aligned} & 9.45^{* * *} \\ & (0.38) \end{aligned}$ |  | $\begin{aligned} & -7.09^{* * *} \\ & (0.64) \end{aligned}$ |  | $\begin{aligned} & 0.50^{* * *} \\ & (0.06) \end{aligned}$ |
| Card Controls | Y | Y | Y | Y | Y | Y |
| Cardholder Controls | Y | Y | Y | Y | Y | Y |
| FE: Bank $\times$ Zip $\times$ Income $\times$ FICO | Y | Y | Y | Y | Y | Y |
| Observations | 237,573,278 |  |  |  |  |  |

## Interpretation

## A Reverse Robin Hood Effect?

## The ugly truth behind your fancy rewards credit card <br> America's poor foot much of the bill for credit card points, miles, and cash back. <br> By Emily Stewart | Jun 3, 2021, 8,30am EOT

How Much Credit Card Rewards Cost the Poor<br>BY JENNIFER SARANOW SCHULTZ JULY 26, 2010 3:55 PM - 73

In a Your Money column earlier this year, "The Damage of Card
Rewards," my colleague Ron Lieber hypothesized that the poor are actually the ones subsidizing the credit card rewards of the affluent.

## How credit card companies reward the rich and punish the rest of us

 Arron wein - Marchoy, anember 23, 2019
## Net Rewards of Reward Cards by Income Group

Credit scores and income are not strongly correlated (Beer, lonescu, and Li, 2018)


## Net Rewards by Income Group

$$
\mathrm{Y}_{i}=\sum_{F}\left(\delta^{F} \times \operatorname{Reward} \operatorname{Card}_{i} \times D^{F}\right)+\alpha_{f, w, z, b}+\sum_{m} X_{i}^{m}+\sum_{n} X_{j}^{n}+\varepsilon_{i}
$$

|  | Lower Tercile of Income Distribution |  | Middle Tercile of Income Distribution |  | Upper Tercile of Income Distribution |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | (1) | (2) | (3) | (4) | (5) | (6) |
| Reward Card | $\begin{aligned} & 1.86^{* * *} \\ & (0.20) \end{aligned}$ |  | $\begin{aligned} & 2.73^{* * *} \\ & (0.28) \end{aligned}$ |  | $\begin{aligned} & 5.36^{* * *} \\ & (0.61) \end{aligned}$ |  |
| Reward Card $\times$ Sub-Prime |  | $\begin{aligned} & -2.56^{* * *} \\ & (0.34) \end{aligned}$ |  | $\begin{aligned} & -4.88^{* * *} \\ & (0.59) \end{aligned}$ |  | $\begin{aligned} & -12.75^{* * *} \\ & (1.18) \end{aligned}$ |
| Reward Card $\times$ Near-Prime |  | $\begin{aligned} & -2.36^{* * *} \\ & (0.45) \end{aligned}$ |  | $\begin{aligned} & -5.80^{* * *} \\ & (0.58) \end{aligned}$ |  | $\begin{aligned} & -13.15^{* * *} \\ & (0.77) \end{aligned}$ |
| Reward Card $\times$ Prime |  | $\begin{aligned} & 5.93^{* *} \\ & (0.33) \end{aligned}$ |  | $\begin{aligned} & 6.29^{* * *} \\ & (0.37) \end{aligned}$ |  | $\begin{aligned} & 8.70^{* * *} \\ & (0.58) \end{aligned}$ |
| Reward Card $\times$ Super-Prime |  | $\begin{aligned} & 9.71^{* * *} \\ & (0.60) \end{aligned}$ |  | $\begin{aligned} & 13.60^{* * *} \\ & (0.71) \end{aligned}$ |  | $\begin{aligned} & 20.10^{* * *} \\ & (1.03) \end{aligned}$ |
| Card Controls | Y | Y | Y | Y | Y | Y |
| Cardholder Controls | Y | Y | Y | Y | Y | Y |
| FE: Bank $\times$ Zip $\times$ Income $\times$ FICO | Y | Y | Y | Y | Y | Y |
| Observations | 75,159,536 |  | 79,540,729 |  | 82,873,013 |  |

Top Income Distribution

## Credit Card Rewards and Financial Sophistication

FICO scores capture behaviors associated with lack of financial sophistication
$\Rightarrow$ FICO score as a measure of financial sophistication (Agarwal et al. 2015)
Empirical tests:

1. Over-indebtedness: Do reward cards induce $\uparrow$ spending by consumers, causing some of them to have $\uparrow$ unpaid balances, incurring $\uparrow$ interest and fees?
2. Suboptimal repayment: Are misallocated payments $\uparrow$ for reward than classic credit cards among low-FICO consumers?

## Over-indebtedness: DiD Analysis

$$
\Delta Y_{i( \pm 6 m)}=\sum_{F}\left(\delta^{F} \times \operatorname{Reward} \operatorname{Card}_{i} \times D^{F}\right)+\alpha_{z, b}+\sum_{m} X_{i}^{m}+\sum_{n} X_{j}^{n}+\varepsilon_{i}
$$

|  | $\Delta$ Spending |  | $\Delta$ Payments |  | $\Delta$ Unpaid Balances |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | (1) | (2) | (3) | (4) | (5) | (6) |
| Reward Card | $\begin{aligned} & 75.77^{* * *} \\ & (6.83) \end{aligned}$ |  | $\begin{aligned} & 31.96^{* * *} \\ & (3.72) \end{aligned}$ |  | $\begin{aligned} & 19.17^{* *} \\ & (8.79) \end{aligned}$ |  |
| Reward Card $\times$ Sub-Prime |  | $\begin{aligned} & 59.75^{* * *} \\ & (6.43) \end{aligned}$ |  | $\begin{aligned} & 5.06 \\ & (3.12) \end{aligned}$ |  | $\begin{aligned} & 33.82^{* * *} \\ & (11.24) \end{aligned}$ |
| Reward Card $\times$ Near-Prime |  | $\begin{aligned} & 62.88^{* * *} \\ & (7.18) \end{aligned}$ |  | $\begin{aligned} & 4.53 \\ & (4.29) \end{aligned}$ |  | $\begin{aligned} & 25.25^{*} \\ & (13.53) \end{aligned}$ |
| Reward Card $\times$ Prime |  | $\begin{aligned} & 89.03^{* * *} \\ & (7.98) \end{aligned}$ |  | $\begin{aligned} & 73.19^{* * *} \\ & (6.17) \end{aligned}$ |  | $\begin{aligned} & 4.83 \\ & (12.16) \end{aligned}$ |
| Reward Card $\times$ Super-Prime |  | $\begin{aligned} & 164.85^{* * *} \\ & (14.14) \end{aligned}$ |  | $\begin{aligned} & 153.22^{* * *} \\ & (13.22) \end{aligned}$ |  | $\begin{aligned} & -28.20 \\ & (25.26) \end{aligned}$ |
| Mean Y (All Cardholders) | 1067.50 |  | 1098.16 |  | 2865.21 |  |
| Card Controls (Pre-Period) | Y | Y | Y | Y | Y | Y |
| Cardholder Controls (Pre-Period) | Y | Y | Y | Y | Y | Y |
| Income and FICO (Pre-Period) | Y | Y | Y | Y | Y | Y |
| Spending and Payments (Pre-Period) | Y | Y | Y | Y | Y | Y |
| FE: Bank $\times$ Zip | Y | Y | Y | Y | Y | Y |
| Observations | 1,236,604 |  |  |  |  |  |

## Sub-Optimal Repayment Behavior

Misallocated payments: Share of payments that were incorrectly made on a cheaper card that should have been made on more expensive card(s).


## Regression Analysis: Share of Misallocated Payments

$$
\text { MP Share }_{i}=\sum_{F}\left(\delta^{F} \times \text { Reward } \operatorname{Card}_{i} \times D^{F}\right)+\alpha_{j}+\sum_{m} X_{i}^{m}+\varepsilon_{i}
$$

|  | (1) | (2) | (3) | (4) | (5) | (6) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Reward Card | $\begin{aligned} & 1.24^{* * *} \\ & (0.28) \end{aligned}$ |  | $\begin{aligned} & 1.71^{* * *} \\ & (0.33) \end{aligned}$ |  | $\begin{aligned} & 1.74^{* * *} \\ & (0.37) \end{aligned}$ |  |
| Reward Card $\times$ Sub-Prime |  | $\begin{aligned} & 2.65^{* * *} \\ & (0.20) \end{aligned}$ |  | $\begin{aligned} & 3.74^{* * *} \\ & (0.25) \end{aligned}$ |  | $\begin{aligned} & 4.18^{* * *} \\ & (0.30) \end{aligned}$ |
| Reward Card $\times$ Near-Prime |  | $\begin{aligned} & 0.76^{* * *} \\ & (0.28) \end{aligned}$ |  | $\begin{aligned} & 1.15^{* * *} \\ & (0.34) \end{aligned}$ |  | $\begin{aligned} & 1.08^{* * *} \\ & (0.35) \end{aligned}$ |
| Reward Card $\times$ Prime |  | $\begin{aligned} & 0.14 \\ & (0.37) \end{aligned}$ |  | $\begin{aligned} & 0.35 \\ & (0.41) \end{aligned}$ |  | $\begin{aligned} & 0.13 \\ & (0.42) \end{aligned}$ |
| Reward Card $\times$ Super-Prime |  | $\begin{aligned} & 0.07 \\ & (0.41) \end{aligned}$ |  | $\begin{aligned} & 0.30 \\ & (0.44) \end{aligned}$ |  | $\begin{aligned} & 0.12 \\ & (0.47) \end{aligned}$ |
| Restrictions on consumers: |  |  |  |  |  |  |
| At least 2 cards with revolving debt | Y | Y | Y | Y | Y | Y |
| Did not pay full balance on all cards | Y | Y | Y | Y | Y | Y |
| Made minimum payment on all revolving cards \& paid $>$ than the minimum on at least 1 | N | N | Y | Y | Y | Y |
| Have different APRs on all revolving cards | N | N | N | N | Y | Y |
| Card Controls | Y | Y | Y | Y | Y | Y |
| FE: Cardholder $\times$ Bank | Y | Y | Y | Y | Y | Y |
| Observations | 21,288,917 |  | 16,136,165 |  | 12,858,916 |  |

## Misallocated Payments and Heuristics

- Sub-prime and near-prime cardholders follow a balance-matching heuristic (i.e., paying cards according to their outstanding balance), as in Gathergood et al. (2019)
- Prime and super-prime cardholders' repayment behavior is more correlated with the optimal allocation rule



## Bank Perspective

## Rewards from the Bank Perspective

- Bank perspective
- Do banks lure people into reward cards?
- How do banks profit across the FICO distribution?
- Definition of bank profits:

$$
\begin{aligned}
& \text { Bank Profit/Loss }=\text { Interest Paid }_{i}+\text { Total Fees } \\
& i
\end{aligned}+\text { Interchange Income }_{i}
$$

- Interchange Income $=(1.5 \%-2.5 \%) \times$ Purchase Volume
- Realized Charge-Offs = Charge-off if account is 180 days delinquent


## Pricing and Profits


(a) APRs

(b) Bank Profits
$\Rightarrow$ Banks use aggressive pricing to lure consumers into reward cards
$\Rightarrow$ Banks profits are highest in the middle of the FICO distribution

## Regression Analysis: APRs and Bank Profits

$$
\mathrm{Y}_{i}=\sum_{F}\left(\delta^{F} \times \operatorname{Reward} \operatorname{Card}_{i} \times D^{F}\right)+\alpha_{f, w, z, b}+\sum_{m} X_{i}^{m}+\sum_{n} X_{j}^{n}+\varepsilon_{i}
$$

|  | APR |  | Profit |  |
| :---: | :---: | :---: | :---: | :---: |
|  | (1) | (2) | (3) | (4) |
| Reward Card | $\begin{aligned} & -0.96^{* * *} \\ & (0.19) \end{aligned}$ |  | $\begin{aligned} & 7.37^{* * *} \\ & (0.69) \end{aligned}$ |  |
| Reward Card $\times$ Sub-Prime |  | $\begin{aligned} & -0.20^{* *} \\ & (0.09) \end{aligned}$ |  | $\begin{aligned} & 4.06^{* * *} \\ & (1.45) \end{aligned}$ |
| Reward Card $\times$ Near-Prime |  | $\begin{aligned} & -0.469^{* * *} \\ & (0.16) \end{aligned}$ |  | $\begin{aligned} & 15.28^{* * *} \\ & (1.16) \end{aligned}$ |
| Reward Card $\times$ Prime |  | $\begin{aligned} & -1.34^{* * *} \\ & (0.26) \end{aligned}$ |  | $\begin{aligned} & 8.95^{* * *} \\ & (0.48) \end{aligned}$ |
| Reward Card $\times$ Super-Prime |  | $\begin{aligned} & -1.65^{* * *} \\ & (0.27) \end{aligned}$ |  | $\begin{aligned} & 1.32^{* * *} \\ & (0.48) \end{aligned}$ |
| Card Controls | Y | Y | Y | Y |
| Cardholder Controls | Y | Y | Y | Y |
| FE: Bank $\times$ Zip $\times$ Income $\times$ FICO Observations | Y | Y | Y | Y |

## Bank Revenue Shares Across the FICO Distribution



## Spatial Disparities

## Geography of Net Rewards



## Geography of FICO Scores



## Geography of Net Rewards

Net Reward ${ }_{i, z}=\sum_{k} \beta^{k} X_{z}^{k}+\gamma \times \overline{\text { CreditScore }}_{z}+\varepsilon_{i, z}$

|  | (1) | (2) | (3) | (4) | (5) | (6) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Education | $\begin{aligned} & 0.29^{* * *} \\ & (0.02) \end{aligned}$ | $\begin{aligned} & -0.01 \\ & (0.02) \end{aligned}$ |  |  |  |  |
| Income |  |  | $\begin{aligned} & 0.21^{* * *} \\ & (0.02) \end{aligned}$ | $\begin{aligned} & 0.00 \\ & (0.02) \end{aligned}$ |  |  |
| Black Population Share |  |  |  |  | $\begin{aligned} & -0.14^{* * *} \\ & (0.01) \end{aligned}$ | $\begin{aligned} & 0.00 \\ & (0.01) \end{aligned}$ |
| Credit Score |  | $\begin{aligned} & 0.19^{* * *} \\ & (0.01) \end{aligned}$ |  | $\begin{aligned} & 0.18^{* * *} \\ & (0.00) \end{aligned}$ |  | $\begin{aligned} & 0.19^{* * *} \\ & (0.00) \end{aligned}$ |
| Observations | 237,573,278 |  |  |  |  |  |

Conclusion

## Conclusions

1. Consumer perspective: sophisticated individuals profit from reward cards, while naïve ones lose money

Results not driven by income, but by financial sophistication

- Over-indebtedness: reward cards induce $\uparrow$ spending, causing naïve consumers to have higher unpaid balances
- Suboptimal repayment: naïve consumers have higher misallocated payments on reward cards and follow a (costly) balance-matching heuristic

2. Bank perspective: through low APRs banks lure consumers into reward cards

- Despite different revenue sources, banks profit across the entire FICO distribution

3. Spatial Disparities: reward cards transfer income from less to more educated, poorer to richer, and high- to low-majority areas

Appendix

## Literature Contribution

- Cross-subsidy from naïve to sophisticated consumers in retail financial markets
- Theoretical: DellaVigna and Malmendier (2004); Gabaix and Laibson (2006); Heidhues and Kőszegi $(2010,2017)$
- Empirical: Guiso, Pozzi, Tsoy, Gambacorta, and Mistrulli (2021); Fisher, Gavazza, Liu, Ramadorai, and Tripathy (2021)
- Empirical evidence on cross-subsidization in mortgage markets.
- Our paper: Evidence on redistribution in credit card markets.
- Credit card rewards
- Hayashi (2009); Schuh, Shy, and Stavins (2010); Felt, Hayashi, Stavins, and Welte (2020); Levitin (2008); Sarin (2019)
- Focus on redistribution from cash users to credit card users.
- Our paper: Focus on redistribution within credit card users.


## Computing Monthly Net Rewards (1/2)

- Definition of net rewards

$$
\text { Net Rewards }{ }_{i, t}=\text { Rewards }_{i, t}-\text { Interest Paid }_{i, t}-\text { Total Fees }_{i, t}
$$

- Note: Variable Gross Rewards not contained in the dataset
- But: We do observe Cumulative Rewards each month

Cumulative Rewards ${ }_{i, t}=$ Cumulative Rewards $_{i, t-1}+$ Rewards $_{i, t}-$ Redemptions $_{i, t}$
$\Rightarrow$ Goal: Estimate Rewards from data

## Computing Monthly Net Rewards (2/2)

1. Calculate effective reward rate of card $i$

- Note: This reward rate is correct if Redemptions are zero

2. Cluster credit cards at the individual product level $k$ by:

- Bank $\times$ Credit card type $\times$ Product type $\times$ Card network $\times$ Reward type $\times$ Fee type $\times$ Fee level

$$
\text { Estimated Reward Rate }_{i, t}=Q_{50}^{K}\left({\text { Card-Specific Reward } \left.\text { Rate }_{i \in k, t}\right)}\right.
$$

3. Calculate Rewards

$$
\text { Rewards }_{i, t}=\text { Estimated Reward Rate }_{i, t} \times \text { Purchase Volume }_{i, t}
$$

## Descriptive Statistics

|  |  | All Cards | Classic Cards |
| :--- | :---: | :---: | :---: | :---: |
| Mean |  |  |  |

## Net Reward Components Across the FICO Distribution

Net Rewards ${ }_{i, t}=$ Rewards $_{i, t}-$ Interest Paid ${ }_{i, t}-$ Total Fees ${ }_{i, t}$

(e) Rewards

(f) Interest Paid

(g) Total Fees
$\Rightarrow$ High-FICO cardholders earn more rewards but pay less interest and fee charges

FICO Distribution by Income


$$
\mathrm{Y}_{i}=\sum_{F}\left(\delta^{F} \times \operatorname{Reward} \operatorname{Card}_{i} \times D^{F}\right)+\alpha_{f, w, z, b}+\sum_{m} X_{i}^{m}+\sum_{n} X_{j}^{n}+\varepsilon_{i}
$$

|  | Top 10\% of Income Distribution |  | Top 5\% of Income Distribution |  |
| :---: | :---: | :---: | :---: | :---: |
|  | (1) | (2) | (3) | (4) |
| Reward Card | $\begin{aligned} & 6.96^{* * *} \\ & (0.86) \end{aligned}$ |  | $\begin{aligned} & 7.70^{* * *} \\ & (0.96) \end{aligned}$ |  |
| Reward Card $\times$ Sub-Prime |  | $\begin{aligned} & -21.97^{* * *} \\ & (1.50) \end{aligned}$ |  | $\begin{aligned} & -25.61^{* * *} \\ & (1.72) \end{aligned}$ |
| Reward Card $\times$ Near-Prime |  | $\begin{aligned} & -18.35^{* * *} \\ & (1.00) \end{aligned}$ |  | $\begin{aligned} & -19.43^{* * *} \\ & (1.15) \end{aligned}$ |
| Reward Card $\times$ Prime |  | $\begin{aligned} & 10.65^{* * *} \\ & (0.76) \end{aligned}$ |  | $\begin{aligned} & 11.77^{* * *} \\ & (0.86) \end{aligned}$ |
| Reward Card $\times$ Super-Prime |  | $\begin{aligned} & 22.33^{* * *} \\ & (1.14) \end{aligned}$ |  | $\begin{aligned} & 22.24^{* * *} \\ & (1.16) \end{aligned}$ |
| Card Controls | Y | Y | Y | Y |
| Cardholder Controls | Y | Y | Y | Y |
| FE: Bank $\times$ Zip $\times$ Income $\times$ FICO | Y | Y | Y | Y |
| Observations | 26,600,689 | 26,600,689 | 14,754,880 | 14,754,880 |

## Computing Misallocated Payments

- Sample of consumers with multiple cards at the same bank
- Rational decision rule:

1. Make the minimum payment due on all cards
2. Pay of the card with the highest APR in full
3. Start paying off cheaper cards after

- We rank all cards of consumer $i$ at bank $b$ by their APR
- Calculation of misallocated payment (MP) share

$$
\text { MP Share }= \begin{cases}\frac{\text { Actual Payment Amount }_{i, b}-\text { Optimal Payment Amount }_{i, b}}{\text { Total Payment Amount }_{i, b}} & \text { if } \quad \text { APA }_{i, b}>\text { OPA }_{i, b} \\ 0 & \text { if } \quad \text { APA }_{i, b} \leq \text { OPA }_{i, b}\end{cases}
$$

- Interpretation: Share of payments that were incorrectly made on a cheaper card that should have been made on more expensive card(s).


## Regression Analysis: Share of Misallocated Payments-Two Cards

|  | (1) | (2) | (3) | (4) | (5) | (6) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Reward Card | $\begin{aligned} & 1.152^{* * *} \\ & (0.344) \end{aligned}$ |  | $\begin{aligned} & 1.640^{* * *} \\ & (0.406) \end{aligned}$ |  | $\begin{aligned} & 1.741^{* * *} \\ & (0.461) \end{aligned}$ |  |
| Reward Card $\times$ Sub-Prime |  | $\begin{aligned} & 2.964^{* * *} \\ & (0.278) \end{aligned}$ |  | $\begin{aligned} & 4.113^{* * *} \\ & (0.313) \end{aligned}$ |  | $\begin{aligned} & 4.599^{* * *} \\ & (0.375) \end{aligned}$ |
| Reward Card $\times$ Near-Prime |  | $\begin{aligned} & 0.398 \\ & (0.288) \end{aligned}$ |  | $\begin{aligned} & 0.787^{* *} \\ & (0.344) \end{aligned}$ |  | $\begin{aligned} & 0.825^{* *} \\ & (0.389) \end{aligned}$ |
| Reward Card $\times$ Prime |  | $\begin{aligned} & -0.342 \\ & (0.380) \end{aligned}$ |  | $\begin{aligned} & -0.118 \\ & (0.427) \end{aligned}$ |  | $\begin{aligned} & -0.224 \\ & (0.471) \end{aligned}$ |
| Reward Card $\times$ Super-Prime |  | $\begin{aligned} & -0.179 \\ & (0.498) \end{aligned}$ |  | $\begin{aligned} & 0.103 \\ & (0.547) \end{aligned}$ |  | $\begin{aligned} & 0.004 \\ & (0.590) \end{aligned}$ |
| Restrictions on consumers: |  |  |  |  |  |  |
| At least two cards with revolving debt | Y | Y | Y | Y | Y | Y |
| Did not pay full balance on all revolving cards | Y | Y | Y | Y | Y | Y |
| Made minimum payment on all revolving cards \& paid $>$ than the minimum on at least 1 | N | N | Y | Y | Y | Y |
| Have different APRs on all revolving cards | N | N | N | N | Y | Y |
| Card Controls | Y | Y | Y | Y | Y | Y |
| FE: Cardholders $\times$ Bank | Y | Y | Y | Y | Y | Y |
| Observations | 13,080,528 | 13,080,528 | 9,909,754 | 9,909,754 | 8,862,432 | 8,862,432 |

Market Structure of Credit Card Payments

## Figure 1 <br> PAYMENT AND FEE FLOWS IN FOUR-PARTY SCHEME CARD NETWORKS



