Small Business Credit Survey:
Insights for the Philadelphia-Camden-Wilmington, PA-NJ-DE-MD Metropolitan Statistical Area

by Alaina Barca

Owners of small employer firms (firms with at least one but fewer than 500 employees) were surveyed in the fall of 2022 for the Small Business Credit Survey. This brief highlights key findings for 351 small employer firms in the Philadelphia-Camden-Wilmington, PA-NJ-DE-MD metropolitan statistical area ("Philadelphia metro").

Firm Conditions

More than half of the firms had not seen revenue improvements since 2021, while 44 percent experienced an increase in revenue. Most of the firms also reported that 2022 financial conditions were poor or fair. As more pandemic assistance programs were phased out in 2022, more than half of the firms did not apply for pandemic-related financial assistance. Still, the firms continued to demonstrate demand for funding. Thirty-one percent of the firms applied for nonemergency loans, lines of credit, or merchant cash advances, the most popular of which were lines of credit, business loans, and Small Business Administration (SBA) loans.

Revenue Change in the Last 12 Months
N=341

<table>
<thead>
<tr>
<th>Decreased</th>
<th>Increased</th>
<th>No change</th>
</tr>
</thead>
<tbody>
<tr>
<td>41%</td>
<td>44%</td>
<td>15%</td>
</tr>
</tbody>
</table>

Application Rate by Type of Loan, Line of Credit, or Merchant Cash Advance
N=122

<table>
<thead>
<tr>
<th>Line of credit</th>
<th>Business loan</th>
<th>SBA loan</th>
<th>Auto or equipment loan</th>
<th>Mortgage</th>
<th>Personal loan</th>
<th>Merchant cash advance</th>
<th>Home equity line of credit</th>
</tr>
</thead>
<tbody>
<tr>
<td>42%</td>
<td>32%</td>
<td>30%</td>
<td>11%</td>
<td>4%</td>
<td>4%</td>
<td>4%</td>
<td>3%</td>
</tr>
</tbody>
</table>

60% Reported that 2022 financial conditions were poor or fair
N=351

57% Did not seek pandemic-related financial assistance
N=351

---

1 The views expressed here are those of the author and do not necessarily represent the views of the Federal Reserve Bank of Philadelphia or the Federal Reserve System.

2 The Small Business Credit Survey is a national sample of small businesses focused on firms' financing and debt needs and experiences. The national report and corresponding data used for this brief are available at [www.fedsmallbusiness.org/survey](http://www.fedsmallbusiness.org/survey).

3 See more demographic details on page 2. Note that data are weighted to be representative of all the small businesses in the Philadelphia-Camden-Wilmington, PA-NJ-DE-MD metropolitan statistical area, a U.S. Census Bureau-defined geography that includes 11 counties surrounding Philadelphia across Pennsylvania, Delaware, New Jersey, and Maryland.

4 Among the 31 percent of the firms that applied for loans, lines of credit, or merchant cash advances.
Firm Demographics

- **73%** Male-owned
- **16%** Female-owned
- **11%** Equally owned

Race/Ethnicity of Owner(s)

- **81%** White
- **11%** Black or African American
- **4%** Hispanic
- **4%** Asian

Industry

- Professional services/real estate: 16%
- Business support/consumer services: 16%
- Leisure/hospitality: 16%
- Health care/education: 14%
- Manufacturing: 13%
- Retail: 12%
- Nonmanufacturing goods: 11%
- Finance/insurance: 2%

Age of Firm (Years)

- 0-2 years: 8%
- 3-5 years: 24%
- 6-10 years: 14%
- 11-19 years: 11%
- 16-20 years: 8%
- 21+ years: 35%

Challenges in 2022

The most widely cited operational challenges among Philadelphia metro small businesses were supply chain issues, hiring or retaining qualified staff, and reaching customers or growing sales. Other operational challenges included utilizing technology (22 percent), complying with government regulations (21 percent), and ensuring the health and safety of customers or employees (20 percent). The most severe financial challenges experienced were increased costs of goods, services, and/or wages; paying operating expenses; and weak sales. Other financial challenges included uneven cash flow (48 percent), making payments on debt/interest rates (31 percent), and credit availability (20 percent).

Top Operational Challenges

- **61%** Supply chain issues
- **61%** Hiring or retaining qualified staff
- **51%** Reaching customers/growing sales

Top Financial Challenges

- **83%** Increased costs of goods, services, and/or wages
- **55%** Paying operating expenses
- **50%** Weak sales

Age of firm, employment size, gender of owner(s), industry, and race and ethnicity of owner(s) are among the variables used to weight the Small Business Credit Survey. The figures shown here reflect proportions derived from U.S. Census Bureau population data.